

Morrow County Department of Job and Family Services

Lobby and OhioMeansJobs Information

The Morrow County Job and Family Services Agency is open to the public. Face masks are required and we ask that you practice six foot social distancing when inside.

Documents for all programs can still be placed in the blue agency drop box which is located at the end of the parking lot at Entrance A.

For Public Assistance programs such as SNAP benefits, cash assistance and Medicaid programs, please use the www.benefits.ohio.gov to apply, renew or report changes to an existing case. For Medicaid only, a call center is available to apply, reapply or report changes at 844-640-6446.

Gas Vouchers are issued by Morrow County Job and Family Services. The Agency is asking clients to please drop off verification of your appointments in the blue Agency drop box which is located at the end of the parking lot at Entrance A. The Agency is allowing 30 calendar days to provide verification of your appointment. Vouchers will be mailed to the client within 7 – 10 business days. In order for your voucher to be issued, you **must** include your **name**, **social security number** and your **case number** on the appointment verification.

The Child Support web portal gives customers access to view and print case and payment information as well as report changes. The portal is available at: <http://jfs.ohio.gov/ocs/custservwebportalwelcome2.stm>.

There is also an app for paying and receiving child support. Find it in the App Store or Google Play. It will allow parties to:

1. access case information anytime and anywhere
2. easily submit electronic payments
3. review payment history and receive payment notifications
4. update case information including uploading documents
5. contact a case worker through secure messaging

Genetic testing for paternity establishment is operating as normal. Though, as part of the pre-screening process, the parties will be asked if they have been ill recently; if so, the testing may be rescheduled. The option to participate remotely, by phone or Zoom, may be available for court hearings. This will be decided on an individual basis. Parties should inquire of their child support case manager.

CREDIT CARD PAYMENTS at <http://oh.smartchildsupport.com>, e-wallet accounts using Alipay, Apple Pay, Google Pay, Paypal and WeChatPay. Telephone payments are accepted by phone at 1-888-965-2676 (no fees apply).

Payments can also be mailed in the form of a personal check, money order or cashier's check, made out to Ohio Child Support Payment Central (OhioCSPC), mailed to Ohio CSPC, P.O. Box 182372, Columbus, OH 43218-2372. Payments should include payor name, payor SETS case number, Court order number and amount to be applied to each case (if payment is for more than one child support case). Payments can also be put into the Morrow JFS agency drop box. If making a cash payment, place into an envelope with the following information on the outside of the envelope: payor name

Social Security number and amount of payment.

Suspected child or elder abuse can be reported at 419-947-9111 during normal business hours (Monday – Thursday 7:00 am to 5:30 pm and Friday 8:00 am to 4:30 pm) or to the Morrow County Sheriff's Office after hours who will contact a 24/7 on call caseworker (419-946-4444).

Services through the OhioMeansJobs Morrow County also have online options with job searches available through: www.ohiomeansjobs.com, resume creation at www.ohiomeansjobs.com/morrow and unemployment information at www.unemployment.ohio.gov or call toll-free at 1-877-644-6562. Specific questions can be answered by contacting the OMJ staff at (419) 946-8480 from 7:00 am to 5:30 pm, Monday through Thursday and 8:00 am to 4:30 pm, on Friday.

Morrow County Area Transit is here to serve the public in any way possible during this time. Our services include meal delivery, prescription delivery, and providing transportation to medical facilities as well as grocery stores. Any questions please call 419-864-3500.