

# ADULT PROTECTIVE SERVICES

## What is Adult Protective Services?

APS is a state mandated program that is required to investigate cases of abuse neglect, and or exploitation of any individual age 60 and over, regardless of race, ethnicity or income, who are unable to care or protect themselves.

\*This service does not apply to residents of a nursing facility.

If you have a concern regarding an older adult who is residing in a nursing home or any type of skilled facility, please contact the Ombudsman at 419-524-4144 or toll free at 1-800-860-5799.

## How does one go about making a report?

1. Place a call to Morrow County Job and Family Services at 419-947-9111 and ask for the Adult Protective Services Caseworker or if unavailable, request to speak to the worker of the day.
2. After hours and on the weekends referral can be made by calling the Morrow County Sheriff's office at 419-946-4444 and request to speak to the on-call worker.
3. Information that is helpful to have in order to make a referral but not all is required:
  - \* Name of person
  - \* Age
  - \* Address and phone number
  - \* List of any and all family members, caregivers or other involved parties
  - \* Name of perpetrator if applicable
  - \* Nature and extent of the suspected abuse, neglect or exploitation and any other information that supports on belief that assistance is needed
  - \* Your name and phone number if you feel comfortable doing so. You may also make anonymous referrals if so desired

## **What happens with the report after it is received?**

1. APS is required to make a direct face to face contact with client within 72 Hours, or if this is an emergency 24 hours if there is substantial risk of immediate physical harm to an individual or others. A letter of intent to Investigate must be given to client at the initial face to face.
2. The worker has 30 to 45 days to complete an investigation of all concerns and ensure the safety of the client.
3. If the client is in need of services after the 30 to 45 days, the worker can open a case for ongoing services. The worker and the client will develop a plan to determine what services are needed to ensure safety to the client. The client must sign a case plan in order to continue services from the agency.
4. Some adults may refuse help. Legally, services cannot be forced on an adult, except as specified by law.
5. Legal action is taken only after all other appropriate solutions have been explored.

## **Available Services through APS and the Community:**

- \*Case Management
- \*Case Planning
- \*Financial Services
- \*Housing related services
- \*Guardianship services or placement services
- \*Home Health aide services
- \*medical care
- \*Legal Services
- \*Homemaker Services
- \*Transportation Services
- \*Referral for counseling
- \*assistance with food, clothing and shelter
- \*Assistance with Medicaid and Medicare services