

MORROW COUNTY JOB & FAMILY SERVICES

Family & Children Services Unit



Family Intervention Program

Protecting Children by Strengthening Families

Rights and Responsibilities for Family Intervention Consumers

In addition to the Rights and Responsibilities outlined in the Service Information and Rights and Responsibilities Brochure, consumers with the Family Intervention Program have the following Rights and Responsibilities:

- Right and responsibility to participate in case planning and service selection for you and your children.
- Right and responsibility to refuse services (unless court ordered) and understand possible consequences for your refusal.
- Right and responsibility to participate in monthly home visits with your case worker to discuss case progress.
- Responsibility to keep the Agency informed of your address and phone number.
- Right and responsibility to participate in Semi-annual reviews of your case.
- Right and responsibility to be involved in regular team meetings regarding your case.
- Right to consult with legal counsel or obtain independent treatment at your own expense.
- Right to receive reasonable assistance in locating and becoming connected with services outlined in your case plan.
- Right to have your phone calls answered promptly.
- Right to request that your case be closed unless it is court involved.
- Right to speak with your worker's Supervisor or Administrator if you feel it is warranted.
- Right to receive a copy, upon request, of the Agency's Grievance Procedure and to file a grievance with the Agency.

Vision: MCJFS will assist Morrow County residents to meet their needs to become self-sufficient.

Mission: To provide County residents with the highest quality professional services -- medical, financial, and supportive -- creating the opportunity to achieve self-sufficiency and strengthen families.

Values: Consistent treatment of clients and staff
-- A match between attitudes and actions.

Office Hours:

Monday-Friday 8:00 AM -4:30 PM

Phone: 419-947-9111

877-947-5437

Fax: 419-947-5447

Staff are available to handle emergency calls after office hours, or on holidays and weekends. For emergencies only, you may contact the on-call worker by calling the Sheriff's office at 419-946-4444. Leave your name and a contact number to be forwarded to the on-call worker.



Morrow County Job & Family Services

619 West Marion Road
Mt. Gilead, OH 43338

What To Expect

Family Intervention is a collection of services designed to reduce the risk of child abuse or neglect to enable children to stay with their families safely or to return quickly to their families if removed.

Once your case is transferred from the Intake and Assessment Team, a meeting will be held with you and your family to discuss services you will need. Together you will develop a case plan. If your case is court involved, this case plan will be filed with the court.

Your case worker will continue to work with you until an assessment of your family shows that the risk of child abuse or neglect has been reduced to the point that our Agency no longer needs to be involved. If the services do not result in progress, other services may be considered or your case may progress to a higher level of intervention.

Your case will be reviewed with you informally on a monthly basis and formally a minimum of every 3 months. A worker will meet monthly with you and your family. At least one visit every other month must be in your home.

Your case may be closed when 1) you request it (unless court ordered), 2) when services are complete and risk is reduced, 3) when court ordered, or 4) when you or your family are not cooperative and the risk to you children is not to the extent that court intervention is warranted.

TYPES OF FAMILY INTERVENTION SERVICES

There are 3 types of cases that you and your family may be involved with through Family Intervention.

1. Voluntary Case – this is a case where you voluntarily cooperate with services in order to reduce risk of abuse or neglect to children in your home. Your case may be closed at any time at your request.
2. Court Ordered Protective Supervision – This is a case in which juvenile court is involved. Services outlined in the case plan are court ordered. Case is closed when progress has been made and the court orders it closed.
3. Custody case – these are cases where the safety risk to the children are at a level that warrants the temporary removal of the child from your home. The case plan is court ordered and significant progress must be made in order for your children to return home. Failure to make progress could result in the permanent removal of your children from your home and possible adoptive placements being made.

SERVICES YOU MAY RECEIVE

Homebased Parenting Services – A homebased worker may be assigned to you. This worker will meet with you weekly to work on parenting issues, budgeting, environmental management or other areas you may need help with.

Protective Child Care – If you are required to attend counseling, AA, or other appointments, you may receive child care to allow you to attend your appointment.

Transportation – if you are required to attend appointments and do not have transportation, we will work with you to find transportation to required services.

Counseling – We will make referrals for you to area counseling centers or professionals. You are responsible for following up with the service provider.

Drug and Alcohol Treatment – We will make referrals for you to area drug and alcohol treatment programs. You will be responsible for following up with the service provider.

Financial Assistance – Referrals for food stamps, medical cards, cash assistance and employment assistance may be made as needed.

Advocacy and support – we will attend meetings with you for you and your children as you request and as necessary to advocate for you and support you as you make needed changes in your life.