

WELCOME TO THE MORROW COUNTY OFFICE OF CHILD SUPPORT

Our Services:

- Test to determine if a person is a child's father
- Help the court set new support orders
- Modify existing support orders
- Enforce and collect support payments
- Attempt to locate persons to pay support

We do not:

- Handle visitation or custody
- Take sides or give legal advice to the persons paying or receiving support
- Tell the person receiving support how to spend the money that they receive
- Violate privacy rules or regulations

Important Reminders:

- Tell us about changes of your phone number, address, employment or health insurance
- Tell us about changes in custody of your child(ren)
- Follow all parts of your support order

- **Questions? Contact your case manager**



Paternity is the legal determination of who is a child's father. It is necessary for a support order. We provide mouth-swab testing. Contact us for more information or for an appointment.

A child support order is **Established** depending on many factors including the number of children, whether the parents have other children and the parents' income.

Either the person paying or receiving support can request a **Modification**. We review the support order to see if it should go up, down or stay the same. The outcome is not guaranteed. Either party may file an objection.

For persons who can't pay their child support, we make every effort to work with them considering their situation. There are also many resources available from Morrow County Job and Family Services, as well as in our community, to assist with employment and benefits. However, for persons who do not make a good faith effort to pay their support or refuse to cooperate, we have several **Enforcement** tools that we can use including suspending licenses, freezing and seizing bank accounts and taking persons to court.



PAY SUPPORT

In Person: 619 W. Marion Road, Mt. Gilead, OH 43338
M-TH 7:00 to 5:30; F 8:00 to 4:30

Mail: Ohio Child Support Payment Central
PO Box 182372, Columbus, Ohio 43218-2372
INCLUDE NAME, SS#, CASE# AND ORDER#

Online: <https://oh.smartchildsupport.com>
or www.moneygram.com

MORROW COUNTY OFFICE OF CHILD SUPPORT

619 W. Marion Road, Mt. Gilead OH 43338
(419) 947-9111 or (800) 533-0353
jfs.morrowcountyohio.gov

RECEIVE SUPPORT

Direct Deposit: Deposit into a checking or savings account. Apply at <https://oh.smartchildsupport.com> or call 888-965-2676.

smiONE: is a visa/debit card where payments are deposited. Information at: www.smionecard.com To apply, visit <https://oh.smartchildsupport.com>.



CASE INFORMATION

Find out the last payment date, date payment was processed and the total due on the order.

Call 1-800-860-2555

Log on to the Web Portal at
<https://childsupport.ohio.gov/login.jfs>
You can also email with your Case Manager.

Mission:

The Morrow County Office of Child Support helps families support their children by establishing and enforcing child support orders, and conducting paternity testing, in a timely, impartial and professional manner.

* Under the Morrow County Board of Commissioners